



## **EAST COAST PORT STRIKE FAQ**

As you may or may not have heard, the East Longshoremens' Association is on strike effective on October 1, 2024. While there are still new developments on this topic daily, Charles River Apparel has taken the steps to ensure you're still receiving the utmost quality products and service through it all. Please see below for commonly asked questions and information. As always, we appreciate your business and are here to support you with all of your apparel needs during this time.

### **How long will the strike last?**

At this time, we aren't sure how long the strike will last. We encourage you to refer to your preferred news outlets for the latest updates.

### **How will I know which styles are affected?**

The strike currently impacts the re-stock dates of certain styles and colors. We encourage you to reference current on-hand inventory on our website as that is up to date.

### **I've noticed the expected future arrival dates of some styles have changed since the last time I looked. Will this continue to happen?**

We will continue to update the product pages of the styles that are affected by the strike. As of October 1st, our inventory is in a healthy position and all future arrival dates have been adjusted out of precaution so that you can plan accordingly. If you have questions about product availability, please contact your local sales representative or Customer Service.

### **I have a product that's on back order. What should I do?**

If you have placed a back order, please contact your local sales representative or Customer Service for a status update.

### **Who can I contact with questions?**

We highly encourage you to reach out to your local sales representative or Customer Service either by phone or email. Our Customer Service team can be reached at (800) 225-0550 or [custserv@charlesriverapparel.com](mailto:custserv@charlesriverapparel.com) Monday through Friday, 8:30 AM – 5:15 PM EST.